PEER Update
September/October 2011

On-line Training Resources Available
Are you looking for a refresher on the HHAN or WebEOC, or do you need to introduce this technology to a new staff person? The PEER website includes links to brief web-based training videos for PEER, HHAN and WebEOC at http://sph.bu.edu/otlt/peer/trainings.php. Each video is approximately 10 minutes long. Also available at this link are written materials that can be printed and retained for reference, and links to the sites for HHAN and City of Boston WebEOC. As the MA DPH WebEOC system becomes available, this material will be updated to include that system.

LAMPS - Linking Assessment and Measurement to Performance in PHEP Systems
PEER staff continue to work with the LAMPS Center at the Harvard School of Public Health on a Learning Collaborative initiative. A Learning Collaborative is a systems improvement tool developed by the Institute for Healthcare Improvement (IHI) that brings together people doing similar work to quickly solve a common challenge. PEER organized and participated in a collaborative with MA Region 2 (PERP) and with similar coalitions in Indiana (MESH) and Washington State (Seattle-King County). All groups shared an interest in identifying processes to obtain accurate contact information from their member organizations, recognizing the importance of accurate contact information in emergency communication. Having agreed upon a common focus and developed a common protocol, each coalition worked independently this year to verify contact information, and checked in monthly by conference call. PEER used the protocol to review community health center contacts and will share the results of the work with our partners at Mass League of Community Health Centers.

Update Your Contact Information!
Please take five minutes today to verify your own contact information and your group memberships on the MA HHAN. And ask your colleagues to do the same. Updating your information allows you and your staff to receive alerts in a timely manner. Log in to the HHAN system at http://mass.gov/hhan or send an email to alert.network@state.ma.us.

MA DPH WebEOC System
As you may be aware, the MA Department of Public Health has begun to rollout the MDPH WebEOC system for use across the state. This system will provide situational awareness at both a statewide and a regional level. Like other states that have multiple WebEOC systems, MDPH and PEER are working to make WebEOC systems and functions interoperable across the state.